

# Kaushal Desai

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## Candidate Summary

- 2+ years of experience in **Analytics Engineering** and **Software Engineering** with knowledge of **Machine Learning, Data Warehouse, ETL** and strong proficiency in **SQL**
  - 2+ years of experience with web technologies such as **HTML/CSS, JavaScript** and **PHP**
  - Extensive experience **handling large sets of data, performing data cleaning, data management, filtering and reporting**
  - Experience in **statistical modeling** and **Big Data Technologies** with knowledge in open source platforms **R, Python, and OTSS** such as **MS Azure**
  - **Business Intelligence** experience with knowledge of BI tools such as **Tableau** and **MS Excel** to build **dashboards** **create analysis reports**
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## Skills

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|--------------------------------|--|
| <b>Development Tools</b>       | Python, Java, C                                |
| <b>Analytics and Reporting</b> | SQL, R, Python, MS Azure                       |
| <b>Database Management</b>     | MS SQL Server, Spark, Hadoop, ETL, Informatica |
| <b>Business Intelligence</b>   | Tableau, MS Excel(Advanced)                    |

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## Work Experience

**Technology Consultant**, Empire State Realty Trust, New York, NY Jan 18 - Present

- **Liaise** with stakeholders to **gather and determine business, software, hardware and network requirements**
- Perform analysis of the **business process flow**, determine **project scope** and define **business objectives**
- Analyse **technology requirements** within organization and provide **technical advice** on key technology issues by developing agreed solutions and implementing new systems
- Assist client with **change-management, documentation** and **presentation of progress reports** to senior management in written or oral format

**Data Analyst**, New York University, New York, NY Feb 16 - May 17

- **Improved data retrieval time by 60%** by **designing and implementing cloud based information management systems** to **store** and to **manage** department data
- Defined **KPI to monitor and report** department performance by generating **dashboards and visualization reports**
- Focused on minimizing crime on-campus by identifying **trends and correlations** between **KPI** using **regression modelling** and **time series forecasting** through **trend and root-cause analysis**

**Data Analyst Intern**, NYU School of Medicine Research IT, New York, NY Sep 16 - Dec 16

- Initiated, designed and planned end user **cloud based data management system** in **AWS RDS**
- Developed **UI** to fetch and report search queries in concise and clear manner utilizing **SQL**
- Built **data pipelines** utilizing **ETL tool Informatica** to integrate data from **data-warehouse** into the target database and documented mappings into **data mapping documents**

**Data Analyst Intern**, TCR Inc. Weston, CT Jun 16 - Sep 16

- Partnered with senior management and **subject-matter experts** to **define project scope** and designed Analytics platform with **NLP capabilities** using **Python NLTK** package
- Documented requirements and designed and integrated solutions while working with **cross functional team** under **fast paced environment**
- Created **Dashboards and visualization reports** using **Tableau** and **Python packages** that provided **insights and trends** within the data to provide **business solutions**

**Web Analytics/ Developer, Freelance, Mumbai, India** Jun 14 – July 15

- Worked with three major clients within legal and environmental sciences domain to **increase client revenue** by average **9%** in **two months** by **improving their web presence** through **web analytics** projects
- **Increased user traffic** by average **7% per month** by defining and monitoring **KPI** using **Google Analytics, MS Excel** such as **bounce rate, number of visits, average time per session, online search queries to track web traffic**
- Provided **cyber security** from **cyber-attacks** and **hackers** by **storing** and **managing** website data and sensitive information for the client by building **data warehouses, data pipelines** using **AWS RDS, MS SQL** server

**Web Developer, Inonit.in, Mumbai, India** Jan 14 – Jun 14

- Developed **ecommerce** website and platform from the bottom-up for online retail startup under **strict deadlines** and **limited budget** using **SQL, PHP, Java web applications, HTML, CSS**
- **Improved sales** by **13%** within **2 months** by analyzing **user trends, user behavior** and **user conversion rate** using **Google Analytics** to dynamically **improve website design**
- Stored over **200,000 records** by building robust **data warehouse** using **RDBMS** and **data pipelines** using **ETL tools**. Built **data models, database schemas, data mapping documents**

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## Projects

**Expedia Recommender System, NYU** Aug 2016

- Developed recommender system with 71% accuracy rate for Expedia Hotel Services
- **Improved data quality** by conducting **data cleaning, data filtering, data manipulation**
- Implemented **machine learning** techniques such as **K-means clustering** and **statistical modelling** such as **logistic regression, decision tree** in **R, MS Azure, Spark MLlib, Tableau, Scala and Python**

**Amazon MTurk Population Dynamics Assessment, NYU** Jun 2016

- **Predicted** worker population activity by conducting **time series forecasting** and monitoring **KPI**
- Estimated population size across time series to **analyze activity** by **devising estimation algorithms**
- Identified **relationship** between **churn rate** and **demographic features** through **regression models**

**Fannie Mae Mortgage Crisis Forecasting, NYU** Aug 2015

- Elicited business requirements for **documentation** and **requirement validation**
- Utilized **ETL** process from **statistical techniques** and focused on **data quality improvement**
- Developed **regression** and **classification models** to **predict** the delinquency outcome with **accuracy of 82%**
- Developed effective **analysis** by **monitoring KPI** using **data visualization techniques**

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## Education

**Master of Science – Information Systems** May 2017  
New York University – Stern School of Business and CIMS, New York, NY

**Bachelor of (Hons.) – Computer Science** Dec 2013  
Birla Institute of Technology & Science – Pilani, India